

Shockey Monkey



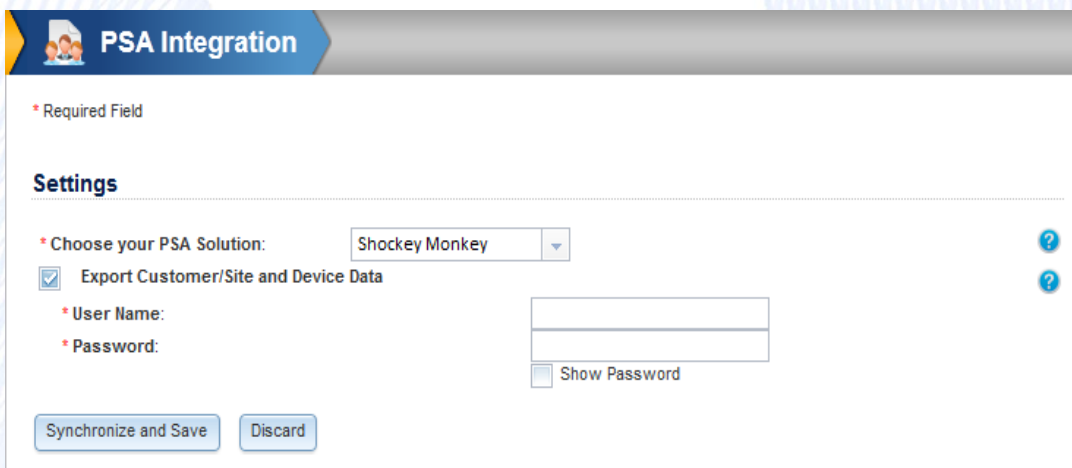
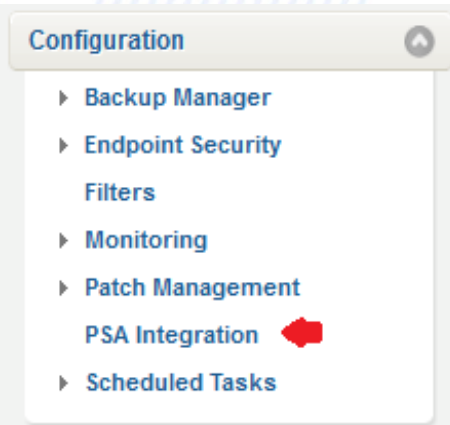
**N-able
Integration**

Introduction

This integration is relatively simple to configure and should take no longer than a few minutes. It will allow you to import all of the assets from your N-able platform into Shockey Monkey.

N-able (Configuration)

1. Sign into your N-able account.
2. Click on the side menu, Configuration → PSA Integration

A screenshot of the PSA Integration configuration page. The page has a blue header with the "PSA Integration" title and a user icon. Below the header, there is a "Settings" section. The settings include: a required field for "Choose your PSA Solution:" with a dropdown menu set to "Shockey Monkey"; a checked checkbox for "Export Customer/Site and Device Data"; "User Name:" and "Password:" input fields; and a "Show Password" checkbox. At the bottom, there are two buttons: "Synchronize and Save" and "Discard".

3. Select “Shockey Monkey” from the [PSA Solution] dropdown box.
4. Check the box that says “Export Customer / Site and Device Data”.
5. Enter the desired Username & Password for the PSA Integration.
6. Click Synchronize and Save.



Shockey Monkey (Configuration)

1. Sign into your Shockey Monkey portal.
2. Click on the top menu, Settings → Integrations.
3. Next, select N-able from the drop down menu.

Integration Management

Product:

Current Integrations

• No Integrations

N-able Information - Step #2

N-able integration allows you to import assets from the N-central software platform. This will allow you to track & manage them inside of Shockey Monkey. However, there is another integration point inside of the N-central software platform. There you can establish synchronization for *(contacts, companies and alerts)*.

4. Enter the (URL, Username, & Password) for your N-able PSA Integration account.
5. Click Next.



6. If authentication is successful, you will see the following screen.

The screenshot displays the 'Integration Management' section with a dropdown menu set to 'N-able'. The 'Current Integrations' section shows 'No Integrations'. The main area, titled 'N-able Information - Step #2', features the N-able logo and a progress indicator for 'Synchronizing Machines...'. A status list on the right shows 'Authentication' with a green checkmark and 'Machines' with a loading spinner.

Integration Management

Product: N-able

Current Integrations

- No Integrations

N-able Information - Step #2

 **N-able**

- Authentication 
- Machines 

Synchronizing Machines...

7. Whenever you want to import / update the list of assets inside of Shockey Monkey. Return to Select N-able from the drop down menu and press SYNC.

The screenshot displays the 'Integration Management' section with a dropdown menu set to 'N-able'. The 'Current Integrations' section shows 'N-able (Remove)'. The main area, titled 'N-able Information - Step #2', features the N-able logo and a prominent green 'SYNC' button. Below the button, the 'Last Sync' time is displayed as 'October 5th, 2011 - (04:29:39 pm)'.


Integration Management

Product: N-able

Current Integrations

- N-able (Remove)

N-able Information - Step #2

 **N-able**

SYNC

Last Sync :
October 5th, 2011 - (04:29:39 pm)

